



Volunteer Position Description

Social Worker

Volunteer Position Overview:

To extend the love of Christ by offering professional, compassionate support to individuals and families in crisis or transition. The Volunteer Social Worker serves New Birth and surrounding community by connecting people to critical resources, advocating for the vulnerable, and supporting the overall wellbeing of those served.

Key Responsibilities:

- Provide short-term support and guidance for individuals facing challenges such as homelessness, family crisis, abuse, unemployment, or health concerns.
- Conduct needs assessments and connects clients with appropriate church ministries, local agencies, and government programs.
- Partner with church staff and case managers to create coordinated care plans.
- Advocate for marginalized individuals by offering support with paperwork, applications, and follow-ups.
- Maintain appropriate case notes and confidentiality in line with New Birth and legal standards.
- Assist in developing and updating the New Birth's referral database of community partners and services.
- Train and equip other volunteers or lay leaders in basic care and support skills.

Qualifications:

- Bachelor's or Master's degree in Social Work (or related field) preferred; LSW or LMSW is a plus.
- Experience in community services, casework, or crisis intervention.

Excellent communication, problem-solving, and interpersonal skills.

- Emotionally mature, compassionate, and respectful of diverse backgrounds.
- Confidential, reliable, and able to maintain healthy boundaries.
- Comfortable praying with and for individuals.
- Excellent written and verbal communication skills.
- Ability to understand and convey New Birth's mission and programs.
- Proficiency in Microsoft Office Suite.
- Must complete volunteer onboarding, background check, and any church-required training.

Candidate Competencies:

- A committed Christian who supports the mission, vision, and values of the church.
- Servant-hearted with a collaborative spirit.
- Strong interpersonal skills with a passion for building relationships.
- Excellent communication skills and a proactive, results-oriented approach.

PROFESSIONAL VOLUNTEER

The engagement as a Volunteer is not considered employment and the Volunteer is not entitled to any compensation or other employment benefits.

Submit resume to: PROVOLUNTEERS@NEWBIRTH.ORG

Those whose qualifications most closely align with our needs will be contacted to move forward in the selection process.

No phone calls will be accepted.